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HOUSEMATE TECHNICAL NOTICE 23 20/2/2023

Location of backup folder

To comply with Google's new shared storage policies and maintain ClickToPhone's availability on the Play Store the following changes have been made to the location of ClickToPhone backups.

For new installations:

From ClickToPhone version 276 the clicktophone backup folder is created under the Documents folder on the internal storage.

For updates to older installations:

ClickToPhone continues to access the backup folder located at the root of the internal storage (under Google's temporary "legacy" permission).

Uninstalling and Re-Installing

If you uninstall and then re-install ClickToPhone it will not be possible to access the old backups at the root unless they are manually moved into the Documents folder (using the File app for example).

ClickToPhone Version 280

To safeguard against the previous scenario and follow best practice, version 280, so long as it was installed over a previous version, and with the user's permission, moves the clicktophone folder from the root into the Documents folder.

I hope this explains this rather complex issue. Version 280 is available on housemate.ie and will begin streaming from the Play Store over the next few days.

If you have any further questions or need clarification please contact me directly.

Kind regards,

Brian Dillon