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HOUSEMATE **TECHNICAL NOTICE 24 23/2/2023**

Problem copying Backups into Internal Storage->Documents

Please refer to technical notice 23 for context

Unfortunately an unanticipated problem has arisen with ClickToPhone version 280 and 281 when installed on Android 12 or 13. Version 281 is currently on the Play Store.

If this version is installed onto a new device and a backup is then copied into the Documents folder (from a PC for example) ClickToPhone will not be able to restore it due to a file ownership conflict.

To solve the problem install version 282 from www.housemate.ie/downloads and when prompted enable the “All Files Access” permission.

Due to Google’s restrictive policy around this permission it is unlikely that ClickToPhone will be granted this feature, which is why we opted for storage in the Shared Documents folder in the first place. However we will make our case and inform you in due course.

I apologise if this is causing any difficult and if you have any further questions or need clarification please contact me directly.

Kind regards,

Brian Dillon